

*Dina and Norman Burg
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March 14, 2005

To: Premier Nurse Care
From: Dina and Norman Burg
Subject: Ellie

First off, we apologize for not including Ellie's last name, though for us, feeling so close to her, we just think of her as Ellie. If one was to define what you would want in a person caring for a loved one, you would just say, "Ellie". Never in all our experience have we met someone so competent and as caring as Ellie was with our Mom, Sylvia Burg. You would have thought they were friends more than patient and caretaker.

Ellie went out of her way to plan activities, do Sylvia's hair, her nails, anything that would help keep Sylvia from falling into a deep depression. She pushed her to go out, take drives, and visit family. When she brought Sylvia over to our house she became part of our family, helping us with our company, sometimes working with Norman in the back yard, always looking for ways to be useful.

You have a treasure in Ellie and we know that you, like us, value her.

We would also like to say that Premier has been a wonderful agency, caring about all of us in the family, not just Sylvia. We are very appreciative of all that Marjiana and Ellie have done for us.

Again, many thanks.

THE BURG FAMILY