

PO Box 257  
Homer, NY 13077-0257

September 5, 2011

Mirjana Goforth  
Premier Care Nurses of America  
2799 NW Boca Raton Blvd  
Boca Raton FL 33431

Re: Primrose Fisher

Dear Ms. Goforth ,

I am writing to bring to your attention my gratitude for the care given to my Mother-in-Law and her husband, Mr. and Mrs. Satz, by Ms. Primrose Fisher for the past year. She consistently provided professional and competent care for them, always with dignity and respect.

As you know, it was particularly important to have capable and sensitive care for Mr. Satz for the last ten months after Mrs. Satz left Florida to come to live with us. Primrose was an integral part of your agency's team in helping maintain Mr. Satz in the home he loved. Most importantly, when the primary aide left unexpectedly for health reasons, she was able to assume almost full time (6 days per week) care. This allowed Mr. Satz to continue at home with continuity of care. I'm not sure I could have done as much in her place on such short notice.

I also have only recently become aware that during the transition of Mr. Satz from our care to that of his son and his family, she was treated with some rudeness. I particularly appreciate her continued professional attitude during that event. Her care of her patient was uppermost as shown by her skilled handling of his sudden move to an assisted living facility.

In closing, I would highly recommend Ms. Fisher to anyone in need of care for their loved ones. Please extend to her our heartfelt thanks to her for all of her work.

Sincerely,

A handwritten signature in blue ink that reads "Catherine Farber". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Catherine Farber