

Cliff Hauptman
70 Spring Grove Road
Andover, Massachusetts 01810
978-470-8483

Mirjana Goforth
Premier Care Nurses of America
Mizner Park
433 Plaza Real Suite 275
Boca Raton, FL 33432

22 April 2003

Dear Mirjana,

I want to commend you and your staff on the exceptional quality of the care you provided my mother over her last few months. There is no question that she was entirely pleased with the service and that, by the end, she truly loved Flo, Marlene, and you.

My brother and I, too, were delighted to know that although we were both so far away, our mother was being well looked after by caring and conscientious people. We are impressed by your eagerness to become personally involved in our mother's care, to spend time with her, and to do all the extra, unexpected things that eased her condition and lessened our anxieties.

Thank you so much for being not merely competent, dependable, and wholly professional, but for possessing uncommon humanity, as well. We consider ourselves truly fortunate to have found you.

All best wishes for continued success,

Best regards,



Cliff Hauptman